

Whitevalley Community Resource Centre
Board Notes
February 15, 2023

Attending: Julie Pilon, Bev Danby, Wanda Johnson, Carmen Philips, Nick Hodge, Larry Thomson, Spencer Horno

Regrets: Rick Fairbairn, Sherry Kineshanko, Curt Reimer, Melissa Yurkowski

Whitevalley Agenda

- *Additions to the Agenda*
- *Business arising from the minutes*
- *January 2023 minutes approved MSC (Larry/Nick)*

Executive Director Report reviewed – See attached

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Finances / Proposal

- Finance Committee updates – as per minutes MSC(Bev/Larry)
- Balance Sheet
 - *Nick wanted to know why under the Current Liabilities the Account payable was \$51,402.85. These are cheques we have issued but have not been cashed. It could range from payroll to vendors to third party contracts.*
- Income Statement

Strategic Plan Review:

- Group talked about the difference between and Mission Statement and the Vision Statement. Reviewed the current statements and the revised ones proposed in 2019.
- **Mission Statement:** the word “health” was removed because they thought “well-being” does encompass health.
 - Current Mission Statement: Whitevalley Community Resource Centre promotes and supports the health and well-being of our community.
 - Revised Statement(2019): Whitevalley Community Resource Centre promotes and supports the wellbeing of our community
- **Vision Statement:** Group decided we need to re-word the revised statement to better reflect our current goals.
 - Current Vision Statement: To provide inclusive and quality services that support the strengths of the community.
 - Revised Vision Statement(2019): Supporting our community so every person leads a healthy fulfilling life of self-reliance and dignity.
 - Carmen made the suggestion: “Providing support to all community members to lead healthy and fulfilling lives of dignity and self-reliance.”
- Some things to keep in mind when we look at the vision statement are:
 - A vision statement is a written declaration clarifying your organizations meaning and purpose for stakeholders, especially employees. It describes the desired long-term results of your organizations efforts. For example, an early Microsoft vision statement was “a computer on every desk and in every home.”
 - A vision statement matters because it outlines the common goal of everyone in the company. Organizations that are working toward a higher aspiration are more appealing to current and future employees.

- Mission statements are based in the present and convey to stakeholders and community members why a business exists and where it currently stands. Vision statements are future-based, and they are meant to inspire and give direction to employees.
- The vision is about your goals for the future and how you will get there, whereas the mission is about where you are now and why you exist. The vision should motivate the team to make a difference and be part of something bigger than themselves.
- The group was also able to review the SWOT analysis for the Agencies Strengths and Weaknesses
 - Strengths to keep:
 - Staff are passionate and capable
 - Location is centralized
 - Supportive Mayor and Council
 - Strong Team and support network, great working environment.
 - Friendly environment – *yes to the staff but the building is not very friendly for those with mobility issues.*
 - Great service provider that has a great reputation in the community
 - Supportive ED
 - Flexibility in working hours
 - Safety policies for staff and the Health and Safety Committee
 - Good money management
 - Good partnership in the community
 - Policies and Procedures are in place – *Christine mentioned there are many that need to be revised and or at least reviewed. Carmen suggest we move this to the Opportunity Section.*
 - Long Standing Employees – *There are Wendy Gilbert, Val Richards, Sharon Storms, Jen Pinsonneault, Christine Lishman. Approx 10% of the staff. Perhaps should be moved to opportunity?*
 - Connection with Schools
 - *Committed to providing relevant service to the community – added by Carmen*
 - Weaknesses:
 - Wages are not at industry level or competitive with Vernon market.
 - Social media presence – Carmen started this one.
 - Inability/difficulty replacing staff due to poor wages
 - Facility is crowded with no staff/board room for meetings which means transferring to offsite – *also can be a cost associated*
 - Inability to access computer server files at home.
 - No air-conditioning –*heat in winter (Christine).*
 - Poor sound proofing means poor confidentiality – *Wanda suggested purchasing Noise Cancelling machine that can be placed outside door if needed.*
 - Not enough paid hours to complete work in a timely manner – Christine explained reporting is generally the one piece that some projects struggle to complete within the time allotted. This is quite often because they are so focused on providing client time, which they feel is more important but ultimately need to find a balance. Perhaps some programs like the School Based Outreach could benefit from a few more hours as they have large caseloads.
 - Not having enough space to properly operate programs. *(such as 0-6 program having their own space with storage)*
 - Old building, poor air quality, plumbing, lighting, limited storage, tiny offices, etc.
 - Office space is not well accessible for those with mobility issues. – *added by group*

RCMP –

- Spencer announced as of March 31 he will be retired. His replacement Kevin Kwast will be several months before he is in Lumby due to staffing schedules.
- Shawn Miranda will be our Board representative at least for the short term. The time between Spencer leaving and Kevin coming will mean resources will be down one temporarily.
- January was busy with a 30% increase of calls than last year, nothing of consequence. Toured all the home school students through the detachment. RCMP canine came as well, new dog.
- Participated in the Outhouse races, need some work on the outhouse and will train for next year.
- Homelessness it not a huge issue currently in Lumby. Vernon has a larger number of services for homeless population, such as food available Monday to Friday at Upper room mission and Saturday/Sunday at local churches, etc. this attracts the homeless population. Vernon was also the original methadone clinic in the Okanagan, which attracted those in need of the service.
- Concerned that if the Ram's Horn moves to monthly rentals instead of nightly rentals it could be an attractant to a population Lumby could be concerned about.
- Lumby has the best RCMP coverage than any other small town similar in size to Lumby in BC.

Community Updates

Seniors: Nothing

CBSS (Melissa): n/a

Village: n/a

Carmen: Nothing

Cherryville: There is a group of people who are working hard to make the "Meadows" Day Use Only. Hoping this will be at least a start to making it better there.

Julie: Nothing

Larry: Nothing

Nick: Charles Bloom Secondary School's theatre might be used for community again, possible funding.

Meeting adjourned – 5:10pm (Nick)

**Next meeting
March 8, 2023**

Signature

Date