#### Board Update November 2021 – January 2022

# Staff and office

- Christine off on medical leave surgery on her knee. Expected return date mid-January
- Hired Michele Bisbing as reception she's doing a great job! She has taken on a larger role while Christine is off.
- "Hired" Jenni Radmacher to take Zach's hours in Community Living Support. This brings her up to 5 days a week. Jenni had also asked if we can host her Masters Practicum in April 2022; however, she has now been told the request will very likely be rejected. We have also received a second request that has been accepted. She is a BSW working on her Masters through Yorkville.
- Hired Krista Smith as Volunteer Coordinator and "floater" for the senior team
- Sharon Storms conducting staff training for the After School Program dealing with "spirited" children. She is also conducting small "friendship" groups with 5 or 6 children at a time.
- Still no "takers" for preschool. Have had discussions with Jiminy Crickets and hope to partner with them to deliver the program in some form. Jiminy Crickets is also experiencing staffing challenges though, so not sure when, or if, this will work.
- Three SharED meetings Glenn Benischek (Vantage One) Change Management, Val Richards - "Reconciliation - supporting clients, staff and community"; Ralene Manjak -Employee Motivation and Retention
- Meetings with staff.
- Computer maintenance and recycled all old hardware

## Funding

- Gaming application submitted
- See finance notes January
- December donations \$2,392

## 2021 Christmas Families

| Total "hampers" | Families | Kids<br>(0-13) | Youth<br>(14-19) | Senior |
|-----------------|----------|----------------|------------------|--------|
| 37              | 21       | 29             | 14               | 18     |

Plus 40 Senior Stockings with support from Lumby Lions

Received \$12,800 to purchase grocery gift cards; support refreshments at the ASP programs; and to offer a parenting support group with meals

## Seniors

- Christmas Music through the Ages Historic O'Keefe Ranch Performers. Two shows for seniors in the community Whitevalley covered the cost
- Continuing to provide fresh/frozen meals for the seniors in their homes, with a few staying at the drop-in. We have also started decorating and using "real" dishes, etc.
- Sit down Christmas dinner (as well as take-outs); served 50 meals with 25 staying at the lounge to enjoy the company and meal.

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- A number of senior clients with high needs right now and with little support. IH seems to be struggling more to keep up and to be able to provide service; relying more on Whitevalley, in particular with transportation
- After School created Christmas cards for the seniors and others

#### Counselling

- Wait list at 4
- 18 children/youth clients since September
- Met with the two unvaccinated staff to plan for client close or transfer for the end of January for one; will be keeping the other staff on another contract. Still no takers on Mental Health posting that has been on Indeed since July. This is a huge concern as the staff person being put on "un-paid leave" has 17 clients.
- Mental Health blog "live" at http://whitevalley.ca/blog-2/

#### Programs

- Kids Zone change manager to myself. Program start-up, December 13; running until March 17<sup>th</sup>.
- Revised COVID protocols for ASP as parents were entering the facility un-masked. Pick-up is now outside. Purchased them a doorbell to make this easier

#### **Contracts Updates**

- Gaming application submitted.
- IH MH/Add and FSW reports submitted

Respectfully submitted, Wendy Gilbert