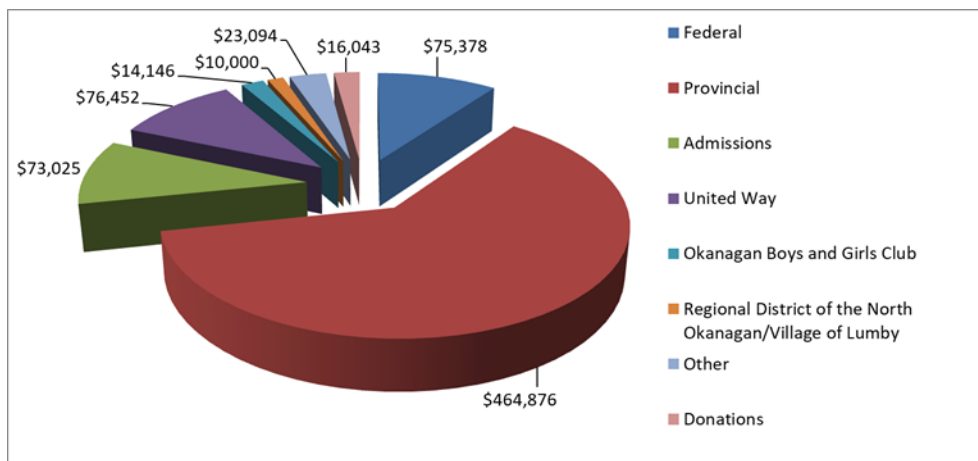


Thank You

The Whitevalley Community Resource Centre is supported by:

- Public Health Agency of Canada
- Canada Summer Jobs
- Community Gaming
- Interior Health
- Ministry of Children and Family Development
- School District #22
- Village of Lumby
- Regional District of the North Okanagan
- United Way Lower Mainland
- United Way of BC
- Okanagan Boys and Girls Club
- Vancouver Foundation
- First West Foundation
- Community Foundation of the North Okanagan
- Help Age Canada
- Donations, Participants fees, Memberships
- User Fees (Summer Day Camp, After School Program, Senior Drop-In



2020/2021 Annual Report

Proudly Serving

Lumby, Mabel Lake, Whitevale, Trinity Valley, Creighton Valley, Lavington and Cherryville.

Since 1989



Whitevalley Community Resource Centre

Whitevalley Community Resource Centre has been a mainstay for citizens and families in the community for over 30 years and we have always strived to support the health and well-being of our community. The past eighteen months has truly tested our resolve but has also been an opportunity to show what we're "made of". Whitevalley's staff have gone above and beyond by providing services to over 300 individuals in person, virtually, over the telephone, and via the dreaded Zoom! And community relationships have been strengthened as we all work together to rise above the layered challenges we have all faced.

I am very proud to be part of a community that pulls together and refuses to have our community defined by the chain of events that began in March 2020. We have truly all shown the resiliency needed to overcome.

Sincerely,

Wendy Gilbert—Executive Director



Whitevalley Community Resource Centre promotes and supports the health and well-being of our community

Children 0-6...

- **34 Children:** Preschool (Lumby & Cherryville)
- **31 Families:** Online Cooking Classes
- **6 Families:** Online Parenting Isn't Easy
- **383 Baskets:** Parent and Tot Craft Bags



Children 5-12...

- **71 Children:** Summer Day Camp (Four Guest speakers, ten of fieldtrips)
- **22 Participants:** Mindful Friends (Online group teaching children how to be good friends)
- **97 Children:** After School Program (Lumby & Cherryville)



Vision:

To provide inclusive and quality services that supports the strengths of the community.

Community...

- **165 boxes:** Good Food Box orders taken—A partnership with the dedicated Good Food Box volunteers.
- **69 people:** Christmas Packages
- **\$1500:** Backpack project
- **480 deliveries:** Food Bank hamper
- **Over 12,700:** Phone calls, emails, walk-ins
- **Over 330 Tax Returns:** Community Volunteer Income Tax Program. Supported by two long term volunteers who prepared and submitted tax returns.
- **100 Wellness Gift Bags:** Given to children, youth, adults and families.



Charlie McGarrity

The hearts of Whitevalley staff, clients and community members were forever affected on April 18, 2020 when we lost a cherished community face, team member and friend. You will forever be missed.



Touching Lives In The Community



Seniors...

- **81 Seniors:** Senior referrals
- **353 Clients:** Initial contacts
- **Over 1500 Calls:** Phone check-ins
- **340 trips:** Grocery shopping and delivery service
- **300 Monthly Meals:** Meal preparation and delivery service
- **39 Deliveries:** Prescription pickup and drop-off services
- **160 Seniors:** Assistance with COVID-19 information/forms
- **8 Participants:** Crock pot program (program took place over 10weeks, the recipes and ingredients would provide 4-5 meals)
- **775 Points of Contact:** Other services (Evacuation Preparedness Registration, Virtual Bingo, Blood Work, Foot Care, Wellness Bags, BC Housing, Canada Emergency Response Benefit, Guaranteed Income Supplement, Canada Pension Plan, Craft Activities.



Youth...

- **CrossRoads Learning Centre: Art Walk**
- **10 Participants:** Boys Group
- **25 Participants:** Safe Space (LGBTQ2+)
- **167 Hours:** Community Pride
- **Safe Space Video Created**



Counselling...

- **81 Family Members:** Family Support
- **25 Adults:** Adult Counselling
- **81 Adults:** Community Living Support Program and Mental Health Counselling
- **14 Adults:** Addictions Counselling
- **79 Children/Youth:** School Based Outreach Program

